



March 11, 2013

West Corporation Announces Launch of \$500 Million Initial Public Offering

OMAHA, NE, March 11, 2013 - West Corporation, a leading provider of technology-driven communication services, today announced that it has commenced an initial public offering of 21,275,000 shares of its common stock. The estimated price range of the common stock is between \$22.00 and \$25.00 per share. The underwriters of the offering will have a 30-day option to purchase up to an additional 3,191,250 shares of common stock from the Company at the initial public offering price. The Company has applied to have its shares of common stock approved for listing on the Nasdaq Global Select Market under the symbol "WSTC."

The Company intends to use the net proceeds of the offering, along with cash on hand, primarily to repay outstanding indebtedness.

Goldman, Sachs & Co. and Morgan Stanley & Co. LLC are acting as lead bookrunners for the offering; BofA Merrill Lynch, Barclays, Citigroup, Deutsche Bank Securities and Wells Fargo Securities are acting as joint bookrunners; Baird and William Blair are acting as co-lead managers; and Evercore Partners and Sanford C. Bernstein are acting as co-managers.

The offering will be made only by means of a prospectus which may be obtained by contacting: Goldman, Sachs & Co., Prospectus Department, 200 West Street, New York, NY, 10282, by calling (866) 471-2526, or by e-mailing prospectus-ny@ny.email.gs.com or Morgan Stanley & Co. LLC, Attn: Prospectus Department, 180 Varick Street, 2nd Floor, New York, New York 10014, by calling (866) 718-1649 or by emailing prospectus@morganstanley.com.

A registration statement relating to these securities has been filed with the SEC, but has not yet become effective. These securities may not be sold nor may offers to buy be accepted prior to the time the registration statement becomes effective. This release shall not constitute an offer to sell or the solicitation of an offer to buy nor shall there be any sale of these securities in any state or jurisdiction in which such offer, solicitation or sale would be unlawful prior to registration or qualification under the securities laws of any such state or jurisdiction.

About West Corporation

West Corporation is a leading provider of technology-driven communication services. West offers its clients a broad range of communications and network infrastructure solutions that help them manage or support critical communications. West's customer contact solutions and conferencing services are designed to improve its clients' cost structure and provide reliable, high-quality services. West also provides mission-critical services, such as public safety and emergency communications.

Founded in 1986 and headquartered in Omaha, Nebraska, West serves Fortune 1000 companies and other clients in a variety of industries, including telecommunications, retail, financial services, public safety, technology and healthcare. West has sales and operations in the United States, Canada, Europe, the Middle East, Asia Pacific and Latin America. For more information on West Corporation, please call 1-800-841-9000 or visit www.west.com.

Forward-Looking Statements

The information in this release contains forward-looking information that involves substantial risks and uncertainties regarding the proposed initial public offering by West Corporation. Such risks and uncertainties include, among other things, the possibility that the initial public offering will not be completed within a particular time frame or at a particular offering amount, or at all, including as a result of regulatory, market or other factors, or that any reduction of indebtedness will occur. West Corporation assumes no obligation to update forward-looking statements contained in this release as the result of new information or future events or developments.

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